

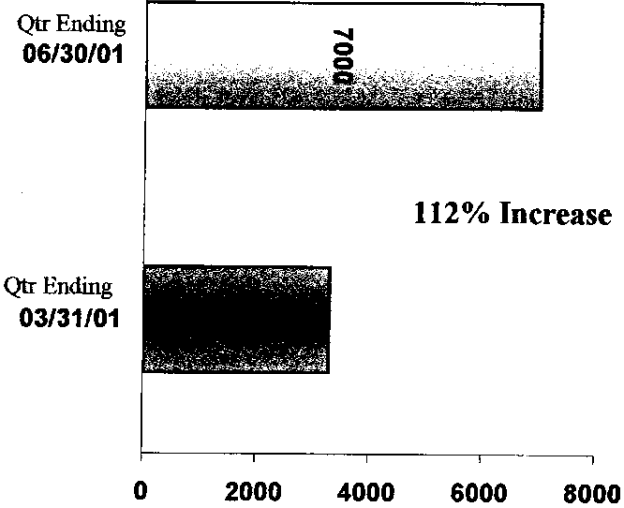
Best Practices – Sherburne County

1. Introduction
2. Organizational Structure
 - A. Mini and Unit meetings
 - B. Specialization vs. generic
3. Vision
4. How we prepared for our review
 - A. Cindy
 - B. Projects
 - C. Emphasis on data integrity
5. Supervisor responsibilities
 - A. TQR (Technical Quality Review)
6. Pros/Cons of specialization
 - A. Focus on specific aspects of child support program
 - B. Fairness issues
7. Benefits realized from projects
 - A. Incentives
 - B. Prism functionality
8. Other areas
9. What can the director do that is helpful to the child support unit
 - A. Freedom to act – support
 - B. Adequate staffing
 - C. Communication
10. What really gets child support officers going

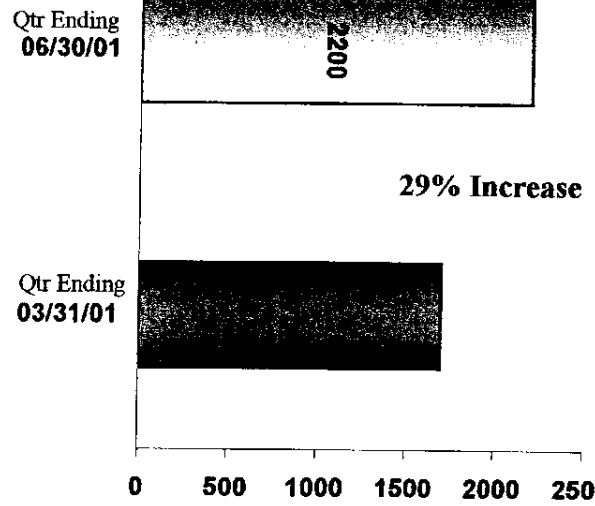
BARB GUSTAFSON

Sherburne County Incentives Project Results

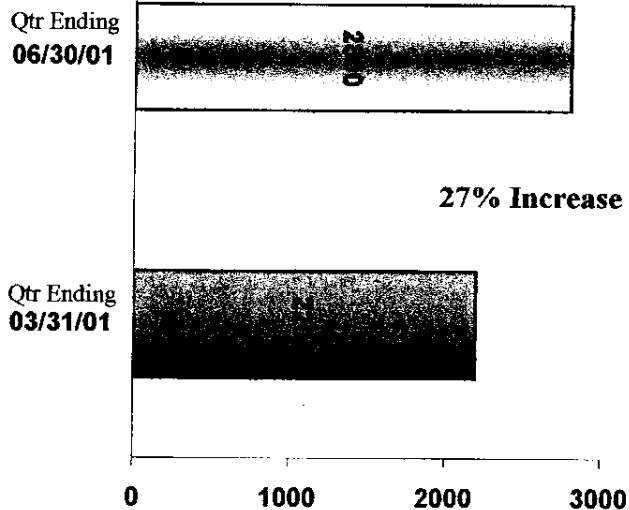
Establishment



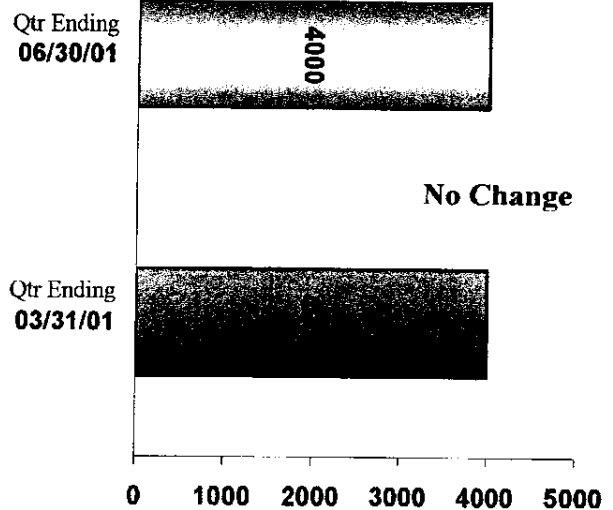
Paternity



Medical



Modification



**Sherburne County
Child Support
Bonus Incentives**

