# Individual Community Living Support (ICLS)

## County State Workgroup – Friday January 26, 2018

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## Background

Individual Community Living Support (ICLS) is an Elderly Waiver (EW) and Alternative Care (AC) service authorized by the Minnesota legislature. ICLS is a bundled service by a single provider that supports EW and AC participants that need reminders, cuing intermittent or moderate supervision or physical assistance to remain in their home.

* The ICLS service was approved by CMS in February, 2017.
* Official launch of ICLS is April, 2017

ICLS will be delivered by a single provider as directed by a coordinated plan from the case manager/care coordinator.

ICLS must be delivered in a single-family home or apartment that the participant or their family owns or rents, as demonstrated by a lease agreement, and maintains control over the individual unit.

## ICLS is made up of the following 6 service categories:

1. Activities of daily living (ADLs)
2. Household management assistance
3. Health, safety and wellness oversight
	1. Support health and wellness as required under Minnesota Statutes, chapter 245D and as identified in the ICLS service plan.
4. Community living engagement
5. Adaptive support
	1. The **adaptive support** category is one that assists the ICLS participant adopt ways to meet needs that encourages self-sufficiency and reduce reliance on human assistance.
6. Active cognitive support provided face-to-face or remotely using real-time two-way communication
	* Active cognitive support is the only service category that may be offered both in-person and remotely. Active cognitive support are interventions intended to address cognitive issues and challenges important to the person.

## ICLS Planning

ICLS needs to be identified in the collaborative care plan or other plan format by the health plan.

The case manager/care coordinator completes the ICLS Planning Form with the person. The planning form serves as a communication tool with ICLS provider and participant. The person, case manager/care coordinator and provider must sign the completed form. The planning form is a reference for the case manager/care coordinator, provider and ICLS recipient.

<https://edocs.dhs.state.mn.us/lfserver/Public/DHS-3751-ENG>

The purpose of the ICLS planning form is:

* Identify individual goals the ICLS service is intended to support
* Describe the service categories that will be in the ICLS plan
* Describe the frequency of service delivery
* Detail the amount of time to deliver each service category
* Calculate the total number of units each week
* Calculate the total costs each week
* Serve as a tool to communicate to the ICLS provider the service components that should be delivered to the participant and provide information to complete the CSSP addendum.

## Provider requirements

* Licensed under Minnesota Statutes, Chapter 245D as a basic support service provider or,
* Comprehensive home care provider under Minnesota Statutes, Chapter 144A with a home and community-based services designation.

## Non-covered services in ICLS

Specialized equipment and/or adaptive equipment for remote support

* Transportation
	+ ICLS providers may also enroll as non-medical transportation providers and simultaneously bill for transportation of participants using the waiver transportation mileage rate.
* For ICLS recipients, the following EW and AC services may not be authorized:
	+ Customized living
	+ Foster care
	+ Residential care and
	+ Consumer directed community support (CDCS).

## Billing and Authorization

The ICLS service has two HCPC codes.

The HCPC code and billing procedure for remote assistance portion of ICLS is updated. Authorization and billing for services offered remotely will use a 15 minute rate. DHS has discontinued the daily rate for remote assistance. Below is a description of the two codes for ICLS.

**In-person.** If a provider delivers in-person services, the provider will bill **H2015 (U3)**, 15 minute unit

Face to face in person support must be provided at least once weekly.

The maximum time that can be billed for in-person service is 48 units or 12 hours per day.

**Remote***.* If a provider delivers remote services, the provider will bill **H2015 (U3 U4),** 15 minute unit.

The maximum time that can be billed for remote services is 15 minutes per day.